



Quality Policy

At Multimarine Services Ltd (MMS), Quality is considered the foundation of our company and is fully embedded in both our company's ethos and promise to our clients.

Management of Multimarine Services Ltd, have defined and documented their commitment to quality and every staff member is involved in and dedicated to achieving high Quality standards for our customers through the application of our Quality Management System.

Our comprehensive and documented Quality Management System is consistent with the requirement of the ISO 9001:2015 Standard. It defines means for measuring and controlling the various systems, processes and activities that are employed for the execution of the company's business activities.

We made a commitment:

- To use the disciplines of ISO 9001 to develop and maintain the processes needed to produce high level Quality products and services at competitive costs;
- To foster good, long lasting relationships with our clients through effective communication and feedback encouragement;
- To continually improve the effectiveness of our Quality and Integrated Management Systems;
- To document and measure quality objectives and targets through scheduled and documented internal audits and management reviews;
- To deliver our services in accordance with the specifications and requirements of our clients;
- That every staff member is trained and encouraged to improve the overall quality of our Company's products and services.

By adopting this Policy and Philosophy, our clients will be assured of an excellent standard of completed projects, products and services in accordance with their specifications and requirements.

As the Managing Director, I have overall responsibility to implement and maintain this Quality Policy. I am committed to provide all necessary leadership, management and resources to ensure our Quality Standards are continually improved and maintained.

Renos Phokas
Managing Director
Multimarine Services Ltd

18.06.2016

Revision Date