



Multimarine Services Ltd

Quality Policy

At **Multimarine Services Ltd (MMS)** we operate a comprehensive, documented Quality Management System that is consistent with the ISO 9001:2008 standard in order to define, measure and control the various systems, processes and activities that are employed for the execution of the company's business activities. We are committed to deliver continuous improvement in customer satisfaction and value, and engage with our people to enhance the effectiveness of our quality management system and of the provision of our services.

In order to achieve this, we will ensure that we have or are developing:

a. Systems and processes in compliance with ISO 9001:2008 requirements that deliver high standards of performance and are based upon the following:

- Leadership
- Customer-focused organisation
- Involvement of People
- Process Approach
- Systematic Approach to Management
- Continual Improvement
- A factual approach to decision making
- Mutually beneficial supplier relationships

b. MMS Quality Objectives

MMS is committed to comply with the ISO9001:2008 requirements. We will review and, if necessary, revise this policy on an annual basis.

As, the Managing Director I have overall responsibility for implementing this policy.

Renos Phokas
Managing Director
Multimarine Services Ltd

7/1/2014

